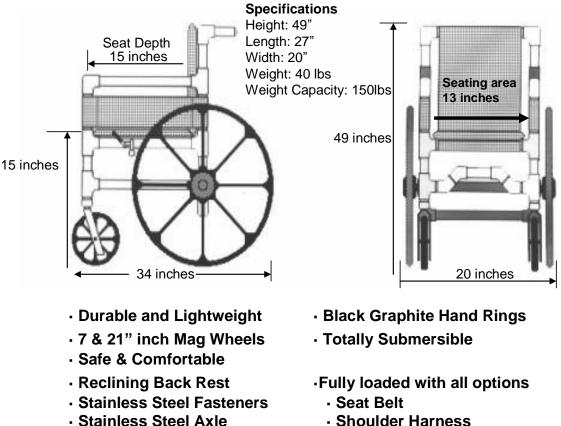
VIP Solutions, LLC



Phone: 800-726-8620 / 701-293-9175 Fax: 701-297-9702 3309 Fiechtner Dr, unit 3, Fargo, ND, 58103 Email: info@aquatrek2.com

## AquaTrek Aquatic Wheel Chair (AQ-150-WC)



- Full One-Year Warranty
- · Anti-Tip wheels
- Seat Restrainer

All AQUATREK aquatic wheelchair models are designed for use in and around water. Its unique design allows full usage in swimming pools, spas, splash pads, leisure rivers and showers. Its construction from PVC plastic and stainless steel fasteners makes it both durable and non-corrosive.

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## Product Return & Cancellation Policy

## Custom Orders & Returns

Custom orders such as; steps, ladders, ramps are NON-Returnable, as each custom order has been specifically made to meet specific measurements & requirements. Therefore it can not be resold.

Wheelchair orders can be returned within 7 days of receipt, in their original packaging & in unused condition. A restocking fee of 30% of the cost, providing the product is in unused condition & in same packaging undamaged. The restocking fee can be reduced if a different chair is being ordered than the one originally purchased.

The client is responsible for returning the item(s) via insured shipment to VIP Solutions,LLC. Credit issued will not reflect original shipping & insurance charges. We reserve the right to not accept a return & may require a restocking fee or repair fee if the item is damaged or used. While our polices are firm for obvious reasons, we will do everything we can to work with you & make sure your experience with us a positive one.

Please notify VIP Solutions,LLC by phone or email before the return.

## Order Cancellations

If a customer makes an error in their order, the likelihood of a chargeback increases if the order is not canceled within a reasonable time period of 1-2 weeks prior to product fabrication, as each order is custom made from specs sent by the customer.

You must contact customer support by phone or email

800-726-8620 / or 701-293-9175 email- info@aquatrek2.com

Every effort will be made to accommodate the cancellation of the order providing it has not already been built or shipped.

When canceling an order please provide your name & the PO number & contact info.

Please note: if the item has shipped the order cannot be canceled.

You can request to return the item for refund on wheelchairs only and a restocking fee is applied.